

Black Label Solutions BillPay

Allow customers to pay bills on-the-spot in one fast, easy self-service transaction

Despite the assortment of payment choices available, not everyone is comfortable with, or able to pay online. Black Label Solutions BillPay allows customers to make routine bill payments at a self-service kiosk, making it ideal for government agencies, utilities and telcos.

Black Label Solutions BillPay vs counter service



INCREASE PRODUCTIVITY

With simple transactions taken care of, customer service staff can help customers where it's really needed - with the complex enquiries.



OVERCOME GEOGRAPHICAL CHALLENGES

BillPay self-service can be offered in regional outlets - no driving for hours to a customer service centre.

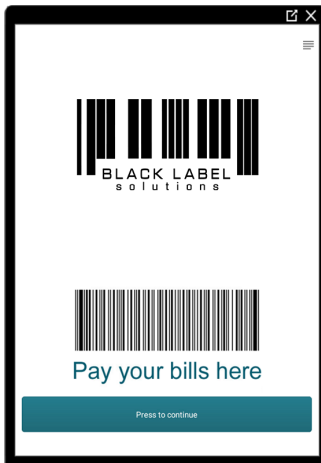


IMPROVE THE CUSTOMER EXPERIENCE

No slow-moving queues or waiting for tickets to be called.

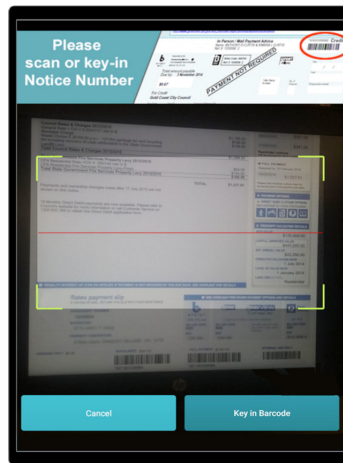


Features



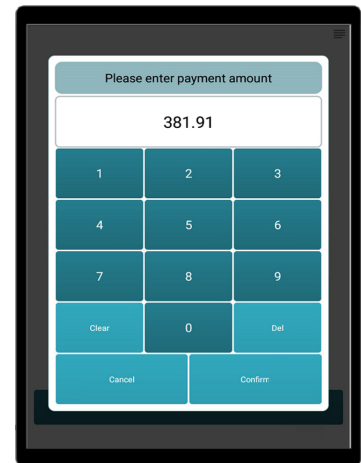
QUICK START

Tap to start the payment.



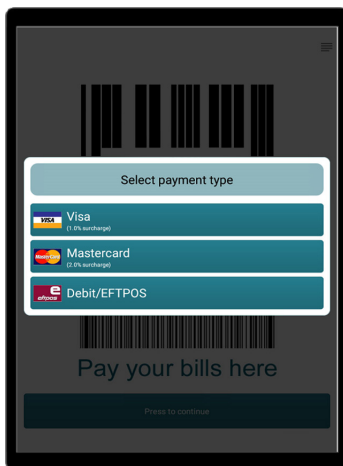
SCAN PAPER BILL

Scan the barcode or manually key in assessment/reference number.



SPECIFY PAYMENT AMOUNT

Accept full or partial payment.

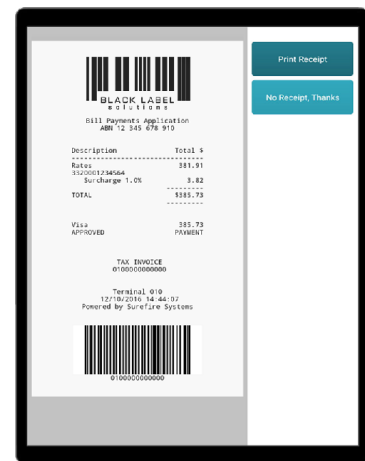


PAY BY CREDIT CARD OR EFTPOS

Customer selects payment type. Surcharges can be configured by payment method.

ISSUE RECEIPT

Customer chooses whether to print a receipt.



Flexible Deployment

Black Label Solutions Billpay is underpinned by the security, power and freedom of Microsoft Azure cloud. The solution offers you:



RAPID, LOW COST DEPLOYMENT



HASSLE-FREE UPGRADES



SaaS LICENCE MODEL



SCALABLE



LOCALISE FOR REGION



WHITE LABEL AS REQUIRED

The solution is currently available for Android devices.



<http://blacklabelsolutions.com/>

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